USER AGREEMENT

FZCO CENTER OF SOCIALLY DRIVER ENTREPRENEURSHIP

TERMS OF SERVICE

Effective Date: 27.02.2024

This User Agreement is concluded between FZCO CENTER OF SOCIALLY DRIVEN ENTREPRENEURSHIP, a company incorporated under the laws of the UAE and whose registered address is at Dubai Silicon Oasis, DDP, Building A1, Dubai, United Arab Emirates and its respective subsidiaries, associate companies and jointly controlled entities acting under brand Inspiral.ai (collectively "CoSDE", "Inspiral.ai", "we", "us"), which is the administrator of the service of information programs and courses Inspiral.ai (hereinafter - "Service"), placed in the Internet at the address: https://inspiral.ai (hereinafter - "Site"),

and any legal entity or individual planning to voluntarily register (or having registered) an account on the Site for the purpose of selling its information products: courses, programs, trainings, recordings of events, webinars, information materials, other products (hereinafter - "Product") through the Site (hereinafter - "Partner"),

or any individual, legal entity or individual entrepreneur who plans to voluntarily register (or has registered) an account on the Website for the purpose of purchasing and using the Partner's Products through the Website (hereinafter - "**User**"),

if any part of the text of this Agreement applies simultaneously to the relations with the Partners and with the Users, they will be jointly referred to as "**User**".

The User Agreement provides for the following terms and conditions:

The Website Administration offers the Users the services (services) of the Website on the terms and conditions set forth in this User Agreement (hereinafter also referred to as the "Agreement"). Users are obliged to carefully familiarize themselves with the terms and conditions of this Agreement.

- 1. Procedure of interaction between the parties when concluding the agreement and its modification:
- 1.1 Submission of the text of this public offer in electronic form (by posting on the page at http://legal.inspiral.ai/user_agreement.pdf) is an official offer of the Company to conclude a license agreement for the use of the Service and its functionality (open license) and a service agreement.
- 1.2 The User is obliged to fully familiarize himself/herself with this Agreement prior to its acceptance.

- 1.3 The Partner accepts this Agreement after familiarization with it by performing actions according to clauses 1.4-1.5.
- 1.4 If the Partner chooses one of the existing tariff plans and individual solutions are not required, the Acceptance is made by transferring to the Company the amount of license fee in the amount according to the chosen tariff plan.
- 1.5 If a Partner needs individual solutions not provided for by the terms and conditions of the current tariff plans, the Partner sends a request to partners@inspiral.ai, after which the Company and the Partner conclude an agreement fixing individual terms of cooperation between the parties.
- 1.6 The User of the Website accepts this Agreement after familiarization with it by ticking a special box in the registration form next to the link to the text of the Agreement opposite to the phrase "I accept the User Agreement".
- 1.7 Execution of actions by the User according to clauses 1.4. 1.5. is considered to be a full and unconditional acceptance of this Agreement
- 1.8 The Company has the right to make changes to this Agreement unilaterally. Notification about new versions of the Agreement is published on the Site for familiarization of Users.
- 1.9 In case of absence of objections from the User regarding the amendments to the Agreement within 14 calendar days from the date of notification by the Company, the amendments shall be deemed to be unconditionally accepted by the User, his consent to the amendments shall be deemed to have been obtained and the Agreement shall be deemed to have been amended.
- 1.10 The current version of the Agreement with the date of the last modification is posted on the website at http://legal.inspiral.ai/docs/user_agreement.pdf.
- 1.11 The User has the right to refuse the Company's services due to changes in the wording of the Agreement. Receipt of objections from the User within the above-mentioned terms is regarded as the User's application for termination of the Agreement. The Agreement shall be deemed terminated after 14 calendar days from the date of notification of changes by the Company.

2. Status of the Website

- 2.1 The Site is an Internet resource and is a set of information, designs, other visual-graphic images and computer programs contained in the information system, providing accessibility of the Site services in the Internet at the network address inspiral.ai.
- 2.2 All rights to the Site as a whole and to use the network address (domain name) inspiral ai belong to the Company. The latter provides access to the Site to all interested parties in accordance with this Agreement.
- 2.3 The rights to use information and any results of intellectual activity (including, but not limited to, the use of literary, musical, audiovisual works and phonograms, works of graphics and design, photographic works, computer programs) as part of certain sections of the Site

may belong to the Site Partners who independently created and/or lawfully placed these objects on the Site without direct participation of the Site Administration.

- 2.4 The User is granted a personal non-exclusive and non-transferable right (SIMPLE (NON-EXCLUSIVE) LICENSE) to use the software and other intellectual property objects provided in the Site services on one computer (device), provided that neither the User, nor any other persons with the assistance of the User will not copy or modify the software and other intellectual property objects, will not create programs derived from the software and other intellectual property objects, will not create programs derived from the software and other intellectual property objects, will not create programs derived from the software and other intellectual property objects.
- 3. Interaction with the Website Administration
- 3.1 Applications, proposals and claims of individuals and legal entities to the Website Administration in connection with this Agreement and all issues related to the functioning and use of the Website, as well as in connection with violations of the rights and interests of Users when using Partners' Products, as well as requests of persons and bodies may be sent to the e-mail address help@inspiral.ai
- 3.2 Users have the right to send to the Administration proposals to improve the work of the Site and the Service. In this case, the Administration shall independently decide on the implementation of these or those proposals.
- 3.3 Appeals of Users about settlement of disputes with Partners are considered by the Administration taking into account Section 10 of this Agreement.
- 3.4 In case of placement by the Partner of the Products intended FOR USE BY INNOVATIVE CHILDREN, the Partner undertakes to notify the Administration of the Website by sending a letter to the e-mail address help@inspiral.ai in addition to ticking the appropriate box in the Material Placement Form (clause 4.1. of this Agreement).
- 3.5 The Administration reserves the right to request such Products to check their content for compliance. Such a request may be sent by the Administration at any time during the entire period of existence of the respective Partner's account.
- 3.6 Upon receipt of a request from the Administration to provide the Products for inspection, the Partner undertakes to provide them to the Administration immediately (within three calendar days from the moment of receipt of the request). In case of refusal to provide or failure to provide the Products within the specified period of time the Administration blocks the Partner's account.
- 4. Registration on the Site, terms of use of the Site and User's status
- 4.1 In order to use the services of the Site, the User agrees to provide true and complete information about himself and the products posted on the questions proposed in the Registration Forms and Forms of posting materials. In case of providing incorrect information or if the Administration has motivated reasons to believe that the information provided is

incomplete or unreliable, the Administration has the right to block or delete the User's account and refuse to use the Service.

- 4.2 Registration Forms and Forms of posting materials on the Website may request additional information from the User, in particular, information about whether the Products are intended for use by minors. Providing such information is a mandatory condition for using the Service and the Site.
- 4.3 The User is responsible for the accuracy, relevance, completeness and compliance of the information provided during registration and its purity from claims of third parties.
- 4.4 Registration of the User on the Website is free of charge, voluntary and is made at the address on the Internet: inspiral.ai.
- 4.5 Position itself on the site as a partner has the right as a legal entity or individual entrepreneur, as well as an individual. The administration has the right to request documentary proof of the respective status. If the administration becomes aware of a violation of this requirement, it will be entitled to delete/block the partner's account.
- 4.6 Both individuals and representatives of legal entities or individual entrepreneurs are entitled to purchase Partners' Products (i.e. act as Users of the Website).
- 4.7 After successful registration of the User on the Website, the Administration assumes the rights and obligations to the User specified in this Agreement.
- 4.8 After completing the registration, the User may use the login and password chosen by him/her to access the personalized part of the Website (hereinafter "personal account"). The User's personalized cabinet may be configured by the Partner in such a way that in addition to the inspiral ai domain it will also be opened through the Partner's domain name; the possibility of downloading the personalized cabinet through the Partner's domain name and the terms of this service shall be agreed upon by the Parties separately.
- 4.9 The User is fully responsible for the security of the login and password, as well as for everything that will be done using the Website services under the User's login and password, regardless of whether the User's personal account will be uploaded through the inspiral.ai domain or through the Partner's own domain.
- 4.10 The login and password chosen by the User are necessary and sufficient information for the User's access to the Website. The User has no right to transfer his/her login and password to third parties, bears full responsibility for their safety, independently choosing the method of their storage, as well as is obliged to carry out an independent secure termination of work under his/her password at the end of each session of work with the Site and ensures confidentiality of his/her password of access to the Site. The User may allow the storage of login and password (using cookies) on the hardware and software used by the User for subsequent automatic authorization on the Site.
- 4.11 The User shall immediately notify the Administration of any case of unauthorized (not authorized by the User) access with login and password and/or any breach of security.

Unless proven otherwise by the User, any actions performed using its login and password shall be deemed to have been performed by the User concerned.

- 4.12 By accepting this Agreement by registering on the Website, the User confirms his/her consent to the processing by the Administration of his/her personal data provided during registration. Processing of the User's personal data is carried ou. The Website Administration processes the User's personal data in order to provide the User with the Website services, various services, including for the purpose of receiving personalized (targeting) advertising, email, sms, push and other mailings/notifications by the User, as well as for verification, research and analysis of such data to maintain and improve the services and sections of the Website and to develop new services and sections of the Website.
- 4.13 When registering a minor on the Site, it is assumed that his/her legal representatives have given their consent to the processing of personal data representatives have given their consent to the processing of personal data of the registered minor.
- 4.14 The Site Administration shall take all necessary measures to protect the User's personal data from unauthorized processing of the User's personal data.

User's personal data from unauthorized access, modification, disclosure or destruction. The Administration provides access to personal data of the User only to those employees, contractors and agents of the Administration, who need this information to ensure the functioning of the Site and to provide the User with any services. The Administration of the Website has the right to use the information provided by the User, including personal data.

- 4.15 The User has the right to withdraw consent to the processing of his/her personal data upon his/her personal written request sent to the mailing address of the Administration specified in clause 3.1. of this Agreement.
- 4.16 Payment for paid Products offered on the Site is made through the payment systems of the Site. Distribution of the Products offered on the Site through other Internet resources is expressly permitted.
- 4.17 No refund of payment for paid Products offered on the Site is made.
- 5 Obligations of the user/partner
- 5.1 When using the Site services the User is obliged:
- Observe the provisions of the current legislation of this Agreement and other special documents of the Administration, posted on the Website.
- Provide reliable, complete and up-to-date data during registration and keep them up-to-date.
- In case the Partner has changes in information, the Partner is obliged to inform the Company about them within 1 working day from the moment of changes notify the Company about them and place them on its website (if available). them on its website (if any).
- Provide true, complete and up-to-date data when registering.

- In case the Partner has changes in the information, the Partner is obliged within 1 working day from the moment of making changes to the information.
- 5.2 Partner without formation of a legal entity or without registration as an individual entrepreneur or self-employed person carries out at his own risk activities aimed at systematic profit making (Partner's income from the sale of the Product) and independently bears full responsibility established in case of entrepreneurial activity without formation of a legal entity or registration as an individual entrepreneur.
- 5.3 The Partner undertakes to calculate and pay to the budget the amount of tax from the money received as payment for paid Products offered by him on the Website.
- 5.4 In case of any doubts regarding the legality of any actions, including those related to the placement of information or provision of access, the Website Administration recommends to refrain from performing the latter.
- 5.5 The User when using the Site is prohibited:
 - register as a User on behalf of or in place of another person ("fake account"), whereby it is possible to register on behalf of another natural person or legal entity, provided that the necessary authorization is obtained.
 - mislead Users about their identity by using the login and password of another registered User;
 - misrepresent yourself, your age, your business status or your relationships with other individuals or organizations;
 - upload, store, publish, distribute, access or otherwise use any information that: threatens, discredits, insults, defames the honor and dignity or business reputation or violates the privacy of other Users or third parties; violates the rights of minors; is vulgar or obscene, contains profanity, contains pornographic images and texts or scenes of a sexual nature involving minors; contains scenes of violence or violence against minors
 - promotes criminal activity or contains advice, instructions or guidelines for criminal
 acts, contains restricted information, including, but not limited to, state and
 commercial secrets, information about the private life of third parties; contains
 advertisements or describes the appeal of drug use, including "digital drugs" (sound
 files that influence the human brain through binaural rhythms), information on the
 distribution of drugs, recipes for their manufacture, and the use of drugs in the form
 of a "digital drug".
 - illegally upload, store, publish, distribute, share, access or otherwise use the intellectual property of other users and third parties;
 - to carry out mass mailings of messages without the consent of the Website Administration;
 - use software and perform actions aimed at disrupting the normal functioning of the Site and its services or user accounts/ personal accounts personal accounts/ user accounts.
 - download, store, publish, distribute, share and provide access to or otherwise use viruses, Trojans and other malicious programs;

- use automated scripts (programs) to collect information on the Website and/or interact with the Website and its services without special permission of the Website Administration;
- by any means, including, but not limited to, fraud, breach of trust, hacking, attempting to gain access to another User's login and password;
- unlawful collection and processing of personal data of other persons;
- reproduce, duplicate, copy, sell, trade, resell services for any purpose, unless such actions were expressly authorized by the User in accordance with the terms of a separate agreement with the Administration.
- place commercial and political advertising outside the special sections of the Website established by the Administration of the Website;
- Partners are prohibited to place on the Website inaccurate and/or misleading information, descriptions, promises; products must guarantee to lead users to the result stated in the description of such products if users comply with all necessary conditions.

5.6 In case of placing Products intended for use by minors on the Website, the Partner undertakes to:

- strictly monitor and regularly control that the Products do not contain information prohibited for distribution to children, namely information:
 - encouraging children to commit acts that pose a threat to their life and (or) health, including harm to their health, suicide; and children to commit acts that endanger their life and/or health, including harming their health, suicide
 - capable of causing in children a desire to use narcotic drugs, psychotropic and (or) intoxicating substances, tobacco products, alcoholic and alcohol-containing products, beer and beverages made on its basis (or) intoxicating substances, tobacco products, alcoholic and alcohol-containing products, beer and beverages made on its basis, to take part in gambling, to engage in prostitution, vagrancy or begging; and begging;
 - justifying or justifying the permissibility of violence and/or cruelty, or encouraging violent acts against people or animals
 - denying or questioning family values, forming disrespect for parents and/or other family members;
 - promoting non-traditional sexual relations;
 - justifying unlawful behavior;
 - o containing foul language and other profanity and/or swear words;
 - containing pornographic information. According to the legislation pornography is defined as information in the form of naturalistic images or descriptions of human genitals and (or) sexual intercourse or comparable acts of a sexual nature, including such acts committed against an animal.
 - Information on a minor who has suffered as a result of unlawful acts (omissions), including the names, surnames, patronymics, photo and video images of such a minor, his or her parents, and his or her parents. the minor, his/her parents and other legal representatives, his/her date of birth, audio recording of his/her voice, his/her place of residence or temporary stay, place

- of study or work, other information allowing to directly or indirectly identify the minor:
- in this case the Partner in the mode of individual access to the Products is solely responsible for interaction with minors and their legal representatives and for checking the consent of legal representatives to use the Products via the Website.
- 5.7 In the event that Products are placed on the Site that are NOT intended for use by minors (for users in the 18+ category), the Partner undertakes to independently verify by reasonable and sufficient means that the User has reached the age of 18 before granting access to the Product (if applicable).
- 5.8 Lack of response from the Website Administration in case of violation of the provisions of this Agreement by the User does not deprive the Website Administration of the right to take appropriate actions to protect its interests and/or the interests of other users, and also does not mean that the Website Administration waives its rights in case of similar violations in the future.
- 5.9 In case of disagreement of the User with this Agreement or its updates, the User shall refuse to use the Website, informing the Website Administration in the prescribed manner, and delete his/her account independently.
- 6. Intellectual Rights Terms and Conditions
- 6.1 All objects placed on the Site, including design elements, texts, graphic images, trademarks, illustrations, scripts, programs, video and audio recordings and other objects and their collections (hereinafter "Content"), are the objects of exclusive rights of the Administration, Partners and other right holders.
- 6.2 Unless otherwise expressly set forth in this Agreement, nothing in this User Agreement may be considered as a transfer of exclusive rights to the Content.
- 6.3 No provisions of this Agreement shall grant the User the right to use the trade name, trademarks, domain names and other distinctive signs of the Website Administration. The right to use the trade name, trademarks, domain names and other distinctive signs of the Website Administration may be granted only by written agreement with the Website Administration.
- 6.4 The Administration is granted the right to use any paid and free Products of Partners placed on the Website (including their fragments and elements, logos, names, trademarks) for the purpose of advertising both Partners and their Products, and the Company and/or the Website. In particular, the Products may be included in the freely available catalog of products offered on the Website. The Partners hereby consent to such use of the Products by the Administration during the whole period of registration on the Website.
- 7. Functioning of the site and responsibility when using the site
- 7.1 Users are responsible for their own actions in connection with the creation and placement of information in the personal account on the Site, as well as in connection with

the placement of information in other sections of the Site. The Website Administration shall not be liable for violation of this Agreement by the User neither to other Users, nor to public authorities.

- 7.2 Any losses associated with improper quality or non-compliance with license and legislative requirements of the information posted on the Service's Website shall be borne by the User.
- 7.3 The Website Administration, being an information intermediary, provides technical possibility of using the Website of the Service and its functionality by Users, does not participate in the formation of the content of personal accounts and accounts of Users, does not engage in preliminary moderation or censorship of Users' information and does not control and is not responsible for the actions or inaction of any persons in relation to the use of the Website or the formation and use of the content of personal accounts and accounts of Users.
- 7.4 The Administration has the right to conduct inspections of the Content posted by Users in the presence of valid reasons and/or on the basis of requests from other Users or state authorities. The Administration reserves the right to modify (moderate) or delete any information published by the User that violates the prohibitions established by this Agreement (including personal messages), as well as to suspend, limit or terminate the User's access to all or any of the sections or services of the Website at any time for any or no reason, with or without prior notice, without being responsible for any harm that may be caused to the User by such action. The Website Administration reserves the right to suspend, limit or terminate the User's access to any of the Website services if the Administration discovers that, in its opinion, the User poses a threat to the Website and/or its Users. The Website Administration shall not be liable for temporary blocking or deletion of the User's information (termination of registration) carried out in accordance with this Agreement.
- 7.5 In the information system of the Website and its software there are no technical solutions that automatically censor and control the actions and information relations of Users on the use of the Website.
- 7.6 The Administration reserves the right at any time to change the design of the Site, its content, list of services, change or supplement the scripts, software and other objects used or stored on the Site, any server applications at any time with or without prior notice.
- 7.7 The Website Administration informs Users about the Partner (company name, location (address), surname, name, patronymic (if any), state registration number of the record on state registration of a physical person as an individual entrepreneur).
- 7.8 The Website Administration is not responsible for unreliability of information provided by a Partner.
- 7.9 The Website Administration is not responsible for the Content posted on the Website. In case of claims, demands and/or lawsuits on violation of exclusive rights to the Content presented to the Administration, the Partner undertakes obligations to settle them and compensate the Administration in case of their occurrence.

- 7.10 After receiving a claim and confirming the fact of unlawful user Content, the Website Administration immediately removes such Content.
- 7.11 The Website Administration has the right to delete/block the Partner's account.
- 7.12 The Website Administration ensures the functioning and operability of the Website and undertakes to promptly restore its operability in case of technical failures and interruptions. At the same time the Site Administration shall not be liable for temporary failures and interruptions in the Site operation and loss of information caused by them. The Administration is not responsible for any damage to the User's or any other person's computer, mobile devices, any other equipment or software, caused by or related to downloading materials from the Site or through links posted on the Site.
- 7.13 The Site Administration has the right to dispose of statistical information,

related to the functioning of the Site, as well as information of Users to ensure targeted display of advertising information to different audiences of Users of the Site. For the purpose of organization of functioning and technical support of the Site and execution of the present Agreement the Site Administration has a technical possibility of access to accounts/personal accounts of Users, which it implements only in cases stipulated by the present Agreement.

- 7.14 The Website Administration has the right to send the User information about the development of the Website and its services, to send information messages to the Users, as well as to advertise its own activities and services. The User has the right to withdraw its consent to receive advertising messages by notifying the Website Administration or unsubscribing from a particular type of advertising mailings.
- 7.15 The Site Administration shall not be responsible for any delays, failures, incorrect or untimely delivery, deletion or non-saving of any User's information.
- 7.16 The User agrees that the Site Administration reserves the right to delete the User who has not used his/her access within 12 (twelve) months from the moment of registration. In this case, this User has the right to register on the Site again.
- 8. Limitation of liability of the site administration
- 8.1 The site and its services, including all scripts, applications, content and design of the site, are supplied "as is". The administration disclaims all warranties that the site or its services may or may not be suitable for specific purposes of use. The administration can not guarantee and does not promise any specific results from the use of the site and / or its services. In particular, the administration does not guarantee the positive effect of the products offered by partners.
- 8.2 The administration of the site does not guarantee that the services or information will meet the requirements of the user, will be provided continuously, reliably and without errors, and the results that can be obtained using the services or information will be accurate and reliable; the quality of any product, service, information, etc., obtained using the services will meet the expectations of the user.

- 8.3 The site services may contain links to other resources. The user recognizes and agrees that the administration of the site is not responsible for their content.
- 8.4 By using the site, the user agrees that he downloads from the site or with its help any materials at his own risk and is personally responsible for the possible consequences of the use of said materials, including the damage that it may cause the user or third parties, for any harm.
- 8.5 Under no circumstances shall the site administration or its representatives be liable to the user or to any third party for any indirect, incidental, unintentional damage, including lost profits or lost data, damage to honor, dignity, health or business reputation, caused in connection with the use of the site, site content or other materials to which the user or other persons have accessed through the site, even if the site administration warned or indicated the possibility of such harm.
- 8.6 When registering on the site of minors aged 7 to 13 years old it is assumed that registration is carried out by legal representatives, when registering minors aged 14 to 18 years old it is assumed that registration is carried out with the consent of legal representatives. In case of finding out otherwise, the administration requires the fulfillment of the rules stipulated by law (new registration on behalf of legal representatives, obtaining their consent retroactively), and in case of failure to fulfill the requirements deletes the user account.
- 9. Sale of products via the website of the service and the procedure for mutual settlements
- 9.1 The Partners have the right to offer the Users courses, trainings, programs, materials and other information products through the download in their personal account. By choosing one or another Product from the range presented by the Partner on the Website of the Service, the User accepts the offer (proposal) of the Partner to conclude an agreement on provision of information services with the User.
- 9.2. Both the Partner and the User of the Website understand and agree that under no circumstances the Company can be considered as an entity that sells / renders services. The Company only provides the Partner with an opportunity to use the functionality of the Website of the Service to offer the User to make an acceptance of the services provided by the Partner, and provides interaction between the Partner and the User, as well as acts as an agent of the Partner to accept the fulfillment of the User's monetary obligation to pay for the services and issue to the User an electronic cashier's check confirming the fact of payment. The contract on provision of information services is concluded directly between the Partner and the User by means of acceptance by the User of the Partner's offer. Accordingly, the Company is not responsible for compliance of quality, consumer properties and conditions of providing access to the Partner's Products and other information stated on the Website. All claims are sent directly to the Partner as an executor under the agreement on provision of information services. The Partner undertakes to settle all claims of Users independently without involving the Company. The Company may be involved for dispute settlement between the User and the Partner on the basis of Section 10 of this Agreement.
- 9.3 The Partner's offer is accepted by the User by making a payment. After the Company confirms the payment, the User is granted access to the Product purchased by the User.

Payment is confirmed by sending an electronic cashier's check to the User; such check is sent to the User's e-mail address and/or placed in the User's personal cabinet. The Products can be used only on the Website of the Service.

- 9.4 When recurring payments are connected to the Site, the Products are provided to the Users only on condition of their full prepayment; partial payment is not allowed.
- 9.5 The Company as an agent assists the Partner in accepting payment for the Products. These services can be performed with the involvement of organizations, which have the right to provide payment services, including the acceptance and transfer of funds (payment systems, acquiring banks).
- 9.6 The User understands and agrees that all financial claims related to the correctness of making/conducting payments are made directly to the organization that performed the acceptance and/or transfer of funds. The Company is not a money transfer operator or electronic money operator as acceptance of payments is not the main activity of the Company and is carried out only in connection with the provision by the Company to the Partner of the rights to use the Website of the Service and provision of related services.
- 9.7 The Company charges (withholds) a fee depending on the selected tariff plan for performing the agent's function, for granting a license to use software and other intellectual property objects provided in the Website services, as well as for rendering other services (advertising, informational, other).
- 9.8 If on the day of payment there is a minus balance in an Introducing Broker's account, the Company will have the right to withhold the amounts of commissions not reimbursed to it in the future in case of receipt in favor of the Introducing Broker of payment for Products in the amount sufficient to cover the debt.
- 9.9 Users use the services and facilities of the Website free of charge. At the same time the terms and conditions of providing the Products to Users are determined by the Partner and brought to the Users' notice by him/her independently, as the sale of the Products is carried out directly by the Partners.
- 9.10 Acquisition of paid services on the Website by the User is carried out in accordance with the procedure established by this Agreement. The list of paid services and corresponding tariff plans are set and changed by the Administration independently without the User's consent and are posted on the Website at https://inspiral.ai/. In this case, if the introduced changes will cancel the existing services used by the User, the Administration shall notify the User of the forthcoming changes 7 (seven) working days prior to the implementation of changes.
- 9.11 For the avoidance of doubt, interest for the use of Partner's funds shall not be charged or paid under any circumstances.
- 10. Protection of users' rights, procedure of disputes settlement

- 10.1. All disputes and disagreements related to execution of this Agreement and use of the Service site are subject to settlement by negotiations. The User and the Website Administration have agreed to observe the pre-trial and claim settlement procedure.
- 10.2 The written appeal of the User for dispute settlement shall be sent to the e-mail address help@inspiral.ai from the e-mail address where the User registered on the Site.
- 10.3 The appeal shall contain the following information:
- data about both parties to the dispute,
- claims of the submitter,
- circumstances of the situation that caused the dispute
- evidence of the User's rightfulness,
- options for conflict resolution,
- a warning to apply to the court in case of failure to resolve the dispute in the claim procedure.
- 10.4 The Administration of the Website immediately after receipt of the appeal sends a notice of the dispute to the Partner and requests the necessary clarification.

notification of the dispute to the Partner and requests necessary clarifying information. Within the framework of dispute resolution the Partner undertakes to provide all necessary comments on requests of the Website Administration within 2 (two) working days from the moment of receiving the request.

- 10.5. The Company provides arbitration of disputable issues in order to find a solution that will be accepted by the Parties taking into account their interests within 5 (five) calendar days from the moment of receipt of the request.
- 10.6 In the event that the disputes are not resolved through negotiations, the disputes shall be resolved in court at the location of the Administration

11. Final provisions

11.1 This User Agreement constitutes an agreement between the User and the Website Administration regarding the procedure of using the Website and its services and replaces all previous agreements between the User and the Administration.

- 11.2 This User Agreement comes into force for the User from the moment of its accession to it by performing actions according to Section 1 of this Agreement and is valid during the period of holding an account on the Website.
- 11.3 Nothing in this Agreement can be understood as establishment between the User and the Website Administration of relations of partnership, relations of joint activity, relations of personal employment, or any other relations not expressly provided for by this Agreement.
- 11.4 If for one or more reasons one or more provisions of this Agreement shall be recognized invalid or unenforceable, this shall not affect the validity or applicability of the remaining provisions.